



# Plant Tours

## General Information

Plant tours of TMMC in Cambridge are available to groups and individuals who have reserved their tours in advance.

Unfortunately, TMMC is not equipped to accommodate walk-in requests. All tours require prior reservations and must be booked within available tour times only.

To clear Security upon arrival, all guests must be registered no less than 5 full business days prior to the tour. If supervisors are required for a School Tour, please clearly identify them on the guest list. Children must be 8 years of age or older, and must be accompanied by an adult.

Guest Lists should be faxed to (519) 653-9288 or emailed to [tours@tmmc.ca](mailto:tours@tmmc.ca).

## How Do I Book A Tour?

There are many ways to book a tour.

### BY PHONE:

Toyota Visitor Centre - (519) 653-1111 x2270

Cambridge Tourism - (519) 622-2336

### BY FAX:

Toyota Visitor Centre - (519) 653-9288

### BY EMAIL:

[tours@tmmc.ca](mailto:tours@tmmc.ca)

Please be sure to include contact information so that we may work with you to schedule your tour. If any member of your tour group requires the use of mobility equipment, please inform the Visitor Centre when booking the tour.

TMMC offers group tours to the following:

- School Groups
- Service Groups
- TMMC Team Members
- Tour Groups
- Business groups
- General Public

## School Groups

Tours are available to school groups from Grade 3 and up and include post-secondary and graduate student groups.

Grades	Student/Supervisor Ratio	Maximum Capacity
3-5	6:1	63*
6-8	6:1	48
9-12	15:1	48

\*Tram capacity is 48, however, as children Grade 3 to 5 are generally smaller, trams are capable of accommodating three children per seat.

School groups from Grade 3 - 12 are reminded that supervisor quotas must be met, to avoid disappointment.

## Service Groups

Service groups may include:

- Seniors Groups
- Volunteer Groups
- Church Groups
- Service Clubs (Lions and Rotary Clubs)
- Girl and Boy Scout Groups

## TMMC Team Members

TMMC Team Members may schedule tours for their families.

## Tour Groups

Since 2003, Toyota Motor Manufacturing Canada has accommodated tour groups from neighbouring regions. For more information, tour groups are encouraged to call the Cambridge Tourism office at (519) 622-2336 or 1 800 749-7560.

## Business Groups

TMMC also welcomes business groups for plant tours. Businesses can request tours by submitting a letter on company letterhead, indicating the nature of the company's operations, reason for the tour, requested date, names of the participants, and the number of visitors. Requests should be faxed to (519) 653-9288, or emailed to [tours@tmmc.ca](mailto:tours@tmmc.ca).

## Tour Schedule

The following tour schedule has been established to line up with vehicle production schedules:

Mondays (Sep-Jun)	9:30am, 12:15pm
Tuesdays	9:30am, 12:15pm, 2:00pm
Wednesdays	9:30am, 12:15pm, 2:00pm
Thursdays	9:30am, 12:15pm, 2:00pm

The tours are approximately 1 hour in duration and depart from the Visitor Centre.

Toyota Motor Manufacturing Canada is proudly growing and developing. As a result, this schedule may change from time to time.

In addition, unanticipated production needs may necessitate the cancellation of a tour. TMMC requests that all groups booking tours understand and accept the possibility of tour cancellation. Groups are encouraged to call one day prior to their tour to confirm their tour.

## Safety Rules

Toyota Motor Manufacturing Canada is an active manufacturing facility. The safety of all those who enter the plant is the first priority.

Along the tour, the trams will enter the Welding shop, where occasional welding sparks are present. While these sparks are not harmful, some fabrics are more easily flammable.

As a result, the following safety rules must be followed by all groups:

1. No hats or scarves.
2. No cameras.
3. No cell phones, pagers, communication devices or mp3 players (I-pods).
4. Only natural fibres may be worn in the plant (wool, cotton, silk, linen etc.)
  - No Polyester
  - No Rayon
  - No Acrylic
  - No Synthetic fibre (micro fibre)
5. No shorts, skirts, tear-away pants, nylon pants or tops.
6. All purses, bags, knapsacks must be left in Visitor Centre under lock & key.
7. Safety glasses must be worn at all times.
8. Arms and legs must be kept inside the tram at all times.
9. No food or drinks allowed during the tour.

## How Do I Get To The Plant?

Toyota Motor Manufacturing Canada is located in Cambridge, Ontario near the intersection of Hwy 401 and Hwy 8, which, by car, is about one hour from Toronto, or one hour from London.

### ADDRESS

1055 Fountain St. North  
Cambridge, ON  
N3H 5K2

See Map ([http://www.tmmc.ca/media/pdf/tmmc-directions\\_gate2.pdf](http://www.tmmc.ca/media/pdf/tmmc-directions_gate2.pdf))

Follow signs for Gate 2 and report to the Visitor centre.

### ARRIVING BY CAR?

Enter Gate 2, and park in Visitor's Parking. If your group is arriving by bus, instruct the driver to enter at Gate 2.

Proceed to the Gate 2 Visitor Centre (Guard House), and identify yourself.

Security will verify your reservation on the group registration list (provided 5 business days in advance) and a Visitor Centre staff member will come to greet you.